

Packing Inkjet Paper for a Safe Return Trip

Unopened but damaged paper will not receive a refund.

Tip #1 – Use a box

Recommended - A sturdy, “double walled” cardboard box is essential to prevent damage during shipment.

Avoid – Using thin boxes that were not designed for shipping and envelopes or bags of any kind.

DO NOT – Do not ship inkjet paper in its own packaging. The thin box material is not designed to be used for a shipping container.

DO NOT – Wrap a box of inkjet paper in brown paper and ship it. It will not make it to us safely and you will not receive a refund.

Tip #2 – Include plenty of packing materials

Recommended – Bubble wrap fully around the interior contents

Recommended – Craft paper wadded and inserted into corners

Avoid – Leaving any void space in a box. That makes the likelihood of damage much greater.

Tip #3 – Secure using packing tape

Recommended – Clear high strength box / packing tape

Avoid – Masking or scotch type tape

If you have questions, please email customerservice@redriverpaper.com or call 888-248-8774 before shipping your return.